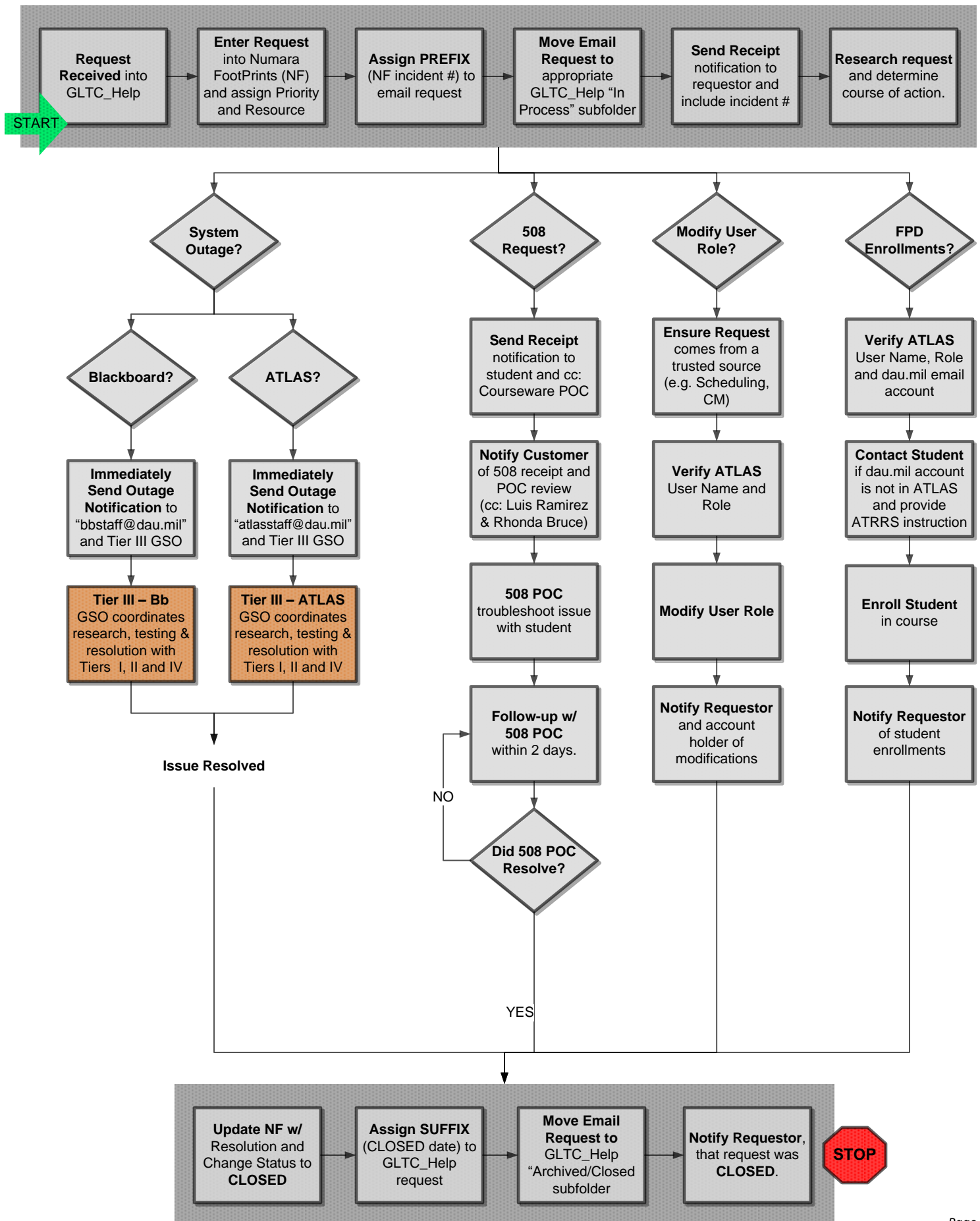




# Incident Management Process Workflows: "GLTC\_Help"

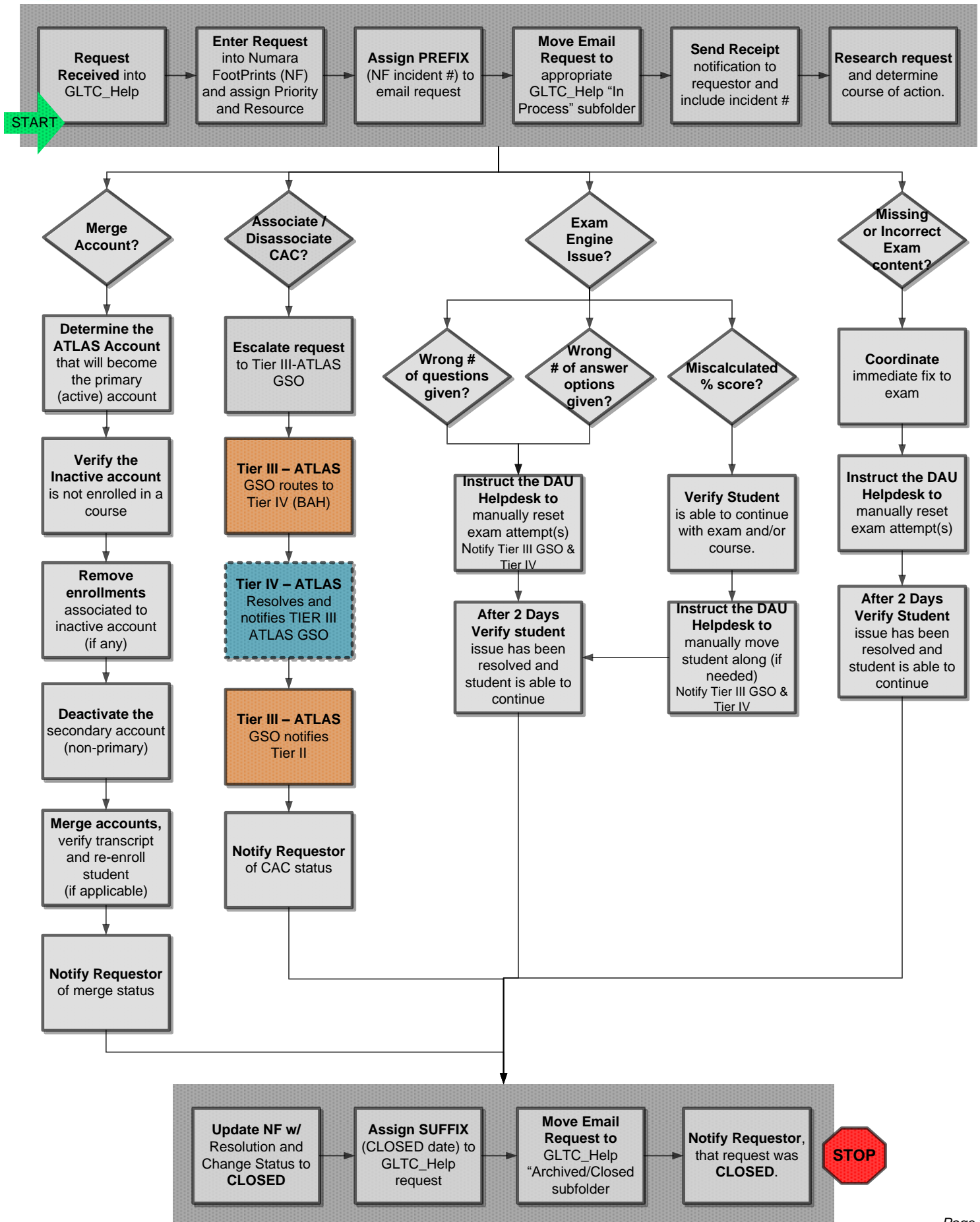
As of – 12/15/2010





# Incident Management Process Workflows: "GLTC\_Help"

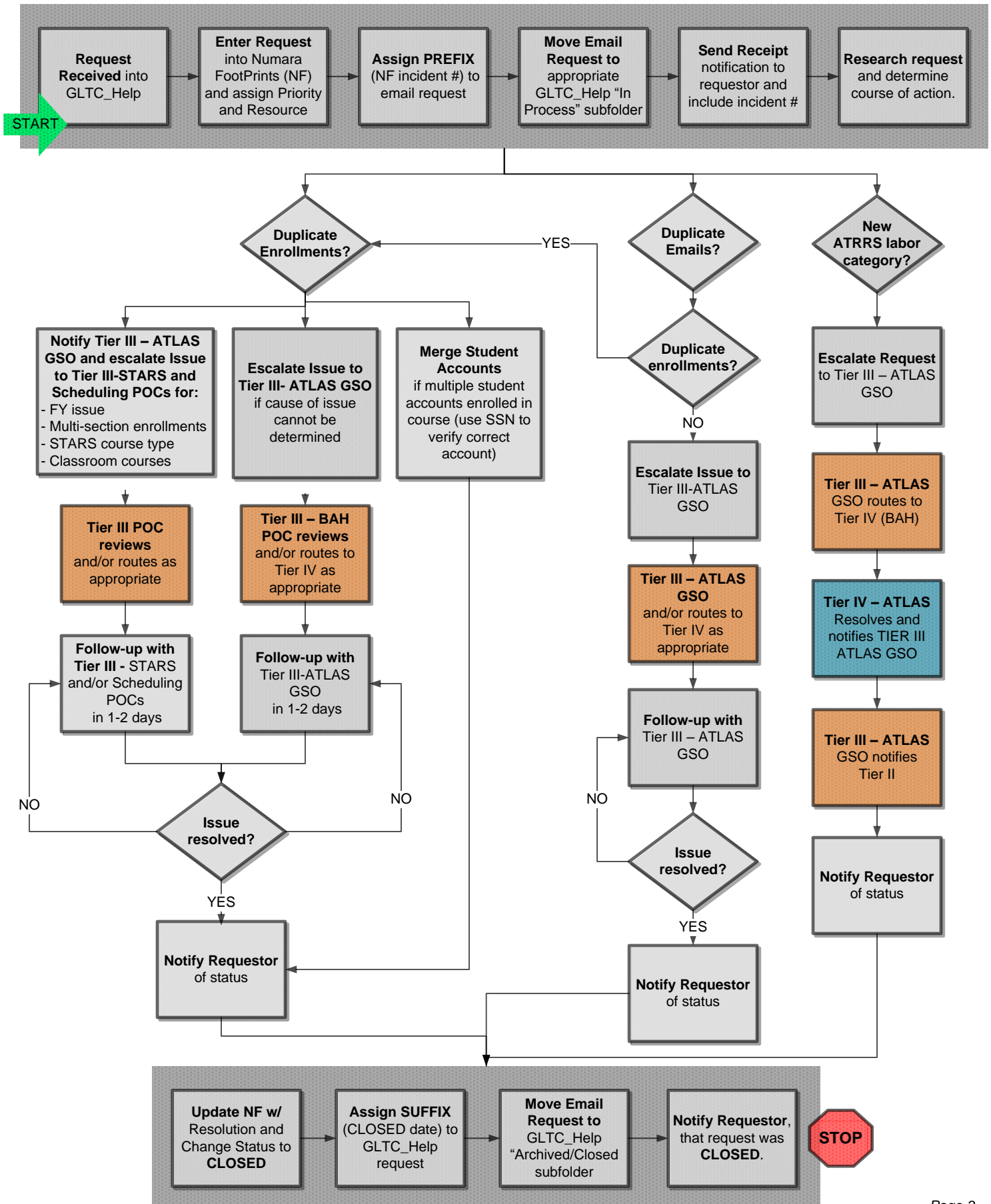
As of – 12/15/2010





# Incident Management Process Workflows: "GLTC\_Help"

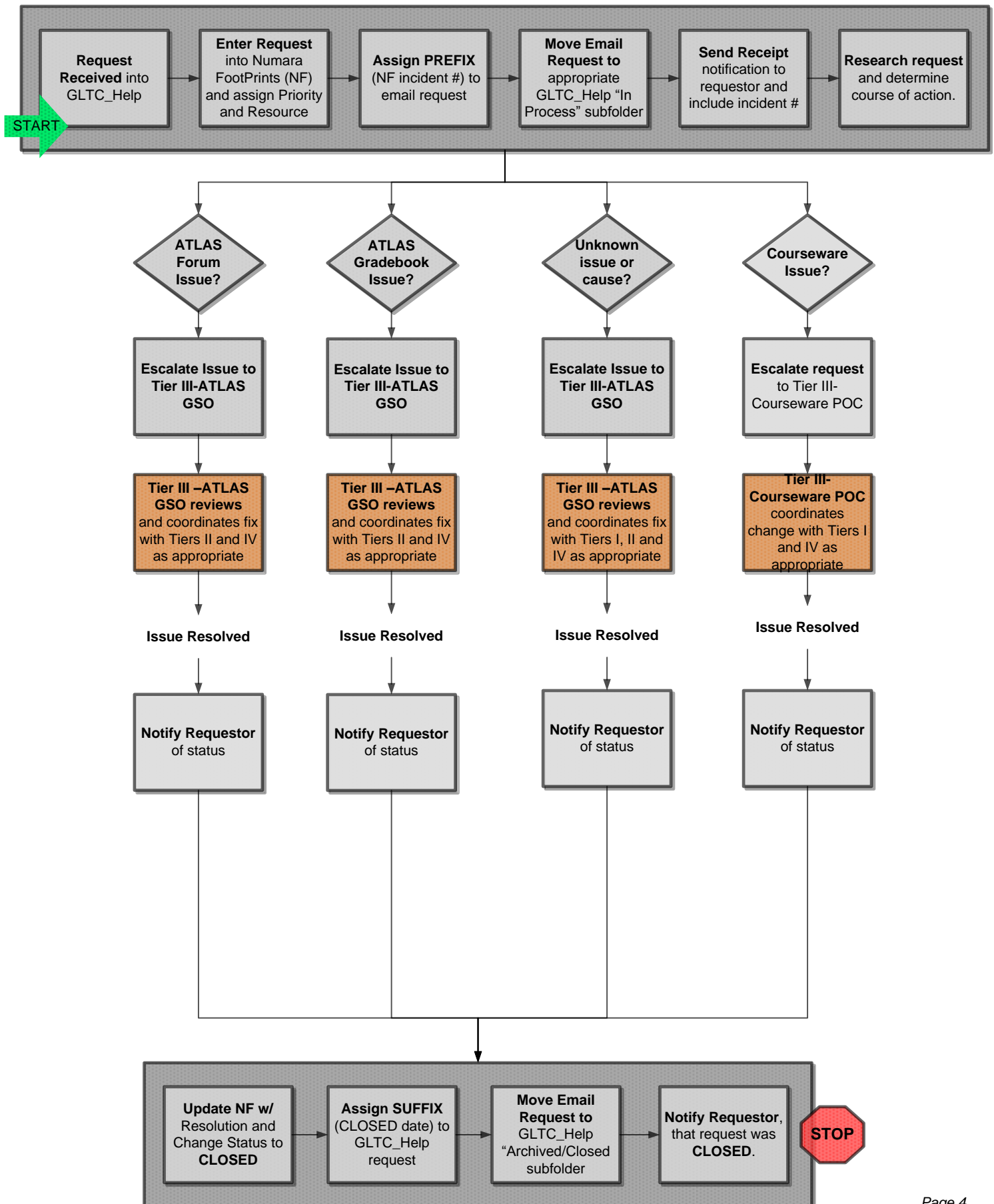
As of - 12/15/2010





## Incident Management Process Workflows: "GLTC\_Help"

As of – 12/15/2010





# Incident Management Process Workflows: "GLTC\_Help"

As of – 12/15/2010

